# Good Neighbor Policy

**Keep this guide nearby to make the most of your stay!**

## Welcome & thank you for choosing to vacation in Big Bear Lake!

Southern California's Premier 4-Season Resort Community!

We are pleased to welcome over 1.2 million visitors per year to our beautiful community. Whether you are here to enjoy the abundant natural features and amenities found in our surrounding forest or looking for some rest and relaxation in our quiet and tranquil residential neighborhoods, we trust your experience will be world-class.

While enjoying your time in our mountain community, we'd like to remind you of some important community expectations for guests staying in our residential neighborhoods. We also want to provide some tips that will make your stay more enjoyable and help you vacation like a local. We want you, your family, and friends to have an amazing vacation, while still being respectful and considerate to the neighbors around you.

## Expectations for guest behavior

Sound carries differently at higher elevation than it does on flat land at sea level, due to higher elevations and varying topography. Sound in the mountains can carry for miles. A normal private conversation on a deck can be heard from many houses away. Amplified music can be heard a mile or more away from the speaker.

## Be a Good Neighbor

A big part of Big Bear Lake's charm is the friendly and helpful residents. If you are fortunate enough to be staying at a home near a full-time resident and see them on their deck or in their yard, introduce yourself! Many of our residents enjoy meeting visitors and providing tips on activities and restaurants.

## Visit Like a Local

If you extend your visit beyond the weekend, you will see the large amounts of litter and trash left behind by visitors. Here are some tips to help you and your family preserve our natural playground for the next generation.

## Leave no trace

Simply put, whatever you take into the forest, bring back out - including broken sleds.

## Don't litter

There are dumpsters located at all trailheads and picnic areas. If a bin is full, find another. Animals will tear bags open and spread trash throughout the forest.

## Keep our community pet-friendly

Please remember to keep your dog leashed and always bag your pet's waste, placing it in a dumpster. Leaving your pet's waste in a bag on the side of a trail is littering.

## Keep the peace

If you are going to listen to music while hiking or enjoying the lake, use headphones instead of a bluetooth speaker.

## Residential Firepit & BBQ

Open fire pit permits are not permissible at short term rental properties. Gas/propane, charcoal, and wood pellet barbecues are permissible with proper briquette disposal.

# Please Be a Good Neighbor

**City of Big Bear Lake** | (909) 866-5831 | www.citybigbearlake.com

# Good Neighbor Policy

**Community expectations for guests staying in our residential neighborhoods**

## Rules to Vacation By:

### Do not exceed the stated occupancy limit

Do not exceed the stated occupancy at any time during your stay, including temporary visitors. NO PARTIES ALLOWED.

### Do not exceed the vehicle limit

The maximum number of vehicles permitted to be at the property at any time, including temporary visitors, is on the exterior sign.

### No parking in street or yard

Parking is only permitted in the driveway, designated parking spaces, and garage. This includes trailers and recreational vehicles.

### No music or other sound amplification 24/7

Amplified sound and music is not permitted to be heard beyond the property line 24/7. Sound amplification is permitted indoors, as long as the sound cannot be heard from neighboring properties. Close your windows and doors to avoid noise carrying beyond the property line.

### Quiet hours between 10 p.m - 7 a.m.

Noisy indoor and outdoor activity, including use of the spa/pool, is strictly prohibited after 10 p.m. and before 7 a.m. Remember to close your windows and doors to avoid noise carrying beyond the property line.

### Respectful Pet Management

Be courteous to the neighbors: If your dog is prone to excessive barking, take them with you when you leave your rental. When in public, please make sure your dog is leashed and under control at all times. You will find that Big Bear Lake is very dog friendly!

### Take Trash to Clean Bear Sites

All trash need to be taken to one of the City's local trash sites (visitors will be asked to show proof of eligibility, such as a rental contract), or trash must be placed in a Big Bear Disposal issued trash receptacle located on the property. Do not store trash outside.

### Clean Bear Site Trash Locations:

41970 Garstin Dr.

39690 Big Bear Blvd.

## Consequences

Unfortunately, a few of our guests refuse to extend common courtesy and neighborly behavior toward the guests and residents around them. For those guests who have come to party and disrupt the peace and tranquility of the neighborhoods, there are costly and severe consequences.

### Fines

The minimum fine for violating the rules stated previously is $500 per violation. Second offense is $1,000, & third is $1,500.

### Eviction

Unruly guests who blatantly disregard the rules and expectations may be subject to eviction without a refund. In addition, costly citations may be issued to the undersigned.

### Support your local stargazer

Please conserve energy and reduce light pollution at night. Please turn off all exterior lights when not actively in use, such as when you are away from the rental, when sleeping, or when checking out. Take some time during the evenings to turn out the lights and gaze upon the stars!

### Signature of Guest Acknowledging Good Neighbor Policy (ID to be verified by Registration Agent)

Guest Name: _____

Guest Primary Address: _____

City, State, Zip: _____

Guest Signature: _____

Date: _____

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